

Trainee Microsoft Consultant

About Us

Cloud9 are a top tier Microsoft Gold Partner that is highly respected within the global Microsoft Community. We are a Microsoft Presidents Club award winner for our service to clients, who are fast growing successful businesses around the UK. We support SME clients with the successful deployment of Dynamics 365 CRM and integrated portals. We are trusted advisors to clients to ensure their projects support them in delivering best practice processes and competitive advantage.

We have recently won Apprentice of the Year through the Gatwick Diamond Business Awards in recognition for our investment in training and development of our staff. We are passionate about making our customers very happy and driven to learn and continuously improve the services we offer.

Due to continued growth, we are looking to invest in training and development of trainee consultants to join our client project delivery team. This role has incredible career growth prospects with significant opportunity to increase your long term earning potential.

Our Values

Cloud9's core values are:

- Positivity
- Fun
- Be the Best
- Long Term Partnership
- Knowledge Sharing.

Want to know more about our values? [Take a look](#) at website to find out more detail.

The Role

The role is a client facing role which will require you to work as a team with other Cloud9 colleagues or independently from time to time to develop client back-end Microsoft Dynamics CRM solutions integrated with front-end Portals. All client projects support SME clients across diverse industry sectors to support them with growing their business and improve end customer experiences with their businesses.

Who we're looking for

We have a fast-paced work environment where the end of the day comes along quickly. No two days are ever the same, and most days you will be speaking with clients as well as spending time developing Dynamics CRM and related Portals. Our ideal candidate will be someone with minimum of 2 years' experience with HTML, CSS3 and JavaScript skills and who has worked in a client facing technology environment before, has great communication skills and enjoys learning new skills and can work independently to manage their own time and priorities. As this role is customer facing, you will need to travel from time to time and have good presentation and project management skills to complete any agreed work in a timely manner. You will also support the support team in handling support cases raised by our clients when required.

For the right candidate with the ability to manage their own work and learn fast, we will offer incredible shadowing opportunities to learn from other more experienced members of the team who will mentor you. We have access to many learning tools and can create many opportunities to grow your consulting as well as technical skills with Microsoft Certification. No prior Dynamics experience is necessary.



What we'll offer

We plan monthly days in the office for learning and sharing with food and drinks out to ensure there is a fun aspect to really getting to know your team. In addition, you'll get;

- As a minimum we typically match your existing salary depending on experience
- During your training period we typically offer as a minimum bi-annual salary reviews to reflect the progress and value contribution you are making to business, team and client success
- 23 days holiday in addition to bank holidays
- Matched up to 3% pension contribution to pension scheme
- Working hours 8.30-5.00 (Mon-Fri)
- Significant shadowing opportunities to learn as well as very generous investment in training, certification and attendance of Microsoft conferences and events
- Bonus based on relevant certifications passed
- Structured framework for competency development to support career promotion

If you feel you have the experience and attitude suited to join the team, then please send over a covering letter outlining why you think we should meet along with an up to date CV. Strictly no agencies. Email careers@cloud9insight.com or call 01273 921510.

First stage will be telephone interviews. Second stage interviews will be at our offices and may include a presentation on role related assessments.

Equal Opportunities Statement:

Cloud9 is committed to promoting equal opportunities in employment. Employees and job applicants will receive equal treatment regardless of age, disability, gender reassignment, marital or civil partner status, pregnancy or maternity, race, colour, nationality, ethnic or national origin, religion or belief, sex or sexual orientation.

