

Consultant

About Us

Cloud9 are a top tier Microsoft Gold Partner that is highly respected within the global Microsoft Community. We are a Microsoft Presidents Club award winner for our service to clients, who are fast growing successful businesses around the UK. We support SME clients with the successful deployment of Dynamics 365 CRM and integrated portals. We are trusted advisors to clients to ensure their projects support them in delivering best practice processes and competitive advantage.

We have recently won Apprentice of the Year through the Gatwick Diamond Business Awards in recognition for our investment in training and development of our staff. We are passionate about making our customers very happy and driven to learn and continuously improve the services we offer.

Due to continued growth we are looking to recruit Dynamics Consultants to join our growing team. This role has incredible career growth prospects with significant opportunity to develop your career prospects.

Our Values

Cloud9's core values are:

- Positivity
- Fun
- Be the Best
- Long Term Partnership
- Knowledge Sharing.

Want to know more about our values? [Take a look](#) at website to find out more detail.

The Role

You will be responsible for:

- Participating in workshops and interviewing stakeholders to understand their requirements.
- Analysing their requirements and designing appropriate features in Microsoft Dynamics 365 and related technologies.
- Configuring and customising Microsoft Dynamics 365 and related technologies to meet the requirements.
- Testing and documenting the solutions to ensure they meet the requirements.
- Contributing to the vibrant culture of the team and our clients' satisfaction with our services.

Who we're looking for

Personal Specification:

- Customer orientated, Strategic thinker, who understands what makes a business successful
- Excellent communication skills; written, verbal and facilitation
- Good interpersonal skills such as being able to present complex ideas to large groups, work as part of a multi-functional team, active listening, able to quickly win the trust of prospective clients, and build long-term relationships with existing clients.
- Highly organised including ability to organise own and others to achieve deadlines
- Great attention to detail with accuracy and love of perfection
- Ability to self-learn and self-motivated to keep current with latest updates
- Interest in teaching others and sharing knowledge



- Good long-term relationship development skills with clients, contacts and partners
- Positive thinker, happy to try new things with view to learning
- Ambitious, interested in innovation, creativity and entrepreneurship

Skills Range:

- Degree educated preferable
- MBA Desirable
- Recent Microsoft Dynamics 365 experience
- Strong facilitation skills
- Training experience
- Solution Design & Architecture experience
- Minimum of 3 years Dynamics 365 project experience
- Preference for some SME Project experience
- Preference for some Sales or Presales experience
- Experienced at Requirements gathering
- Ability to analyse requirements, design and configure features in Dynamics 365/CRM.

What we'll offer

We plan quarterly days in the office for learning and sharing with food and drinks out to ensure there is a fun aspect to really getting to know your team. In addition, you'll get;

- As a minimum we typically match your existing salary depending on experience
- Incredible shadowing opportunities to learn from other more experienced members of the team who will mentor you.
- During your first 3 years we typically offer as a minimum bi-annual salary reviews to reflect the progress and contribution you are making
- Discretionary annual bonus scheme
- 23 days holiday in addition to bank holidays
- Matched up to 5% pension contribution to pension scheme
- Working hours 8:30-5:00 Monday to Friday
- Incredible Career prospects
- Based in bright, spacious, air-conditioned offices with views over the downs!

If you feel you have the experience and attitude suited to join the team, then please send over a [Consultants Questionnaire](#) outlining why you think we should meet along with an up to date CV/Covering Letter. Strictly no agencies. Email careers@cloud9insight.com or call 01273 921510.

Equal Opportunities Statement:

Cloud9 is committed to promoting equal opportunities in employment. Employees and job applicants will receive equal treatment regardless of age, disability, gender reassignment, marital or civil partner status, pregnancy or maternity, race, colour, nationality, ethnic or national origin, religion or belief, sex or sexual orientation.

